



HEAD OFFICE
Johannesburg
1st Floor, Norfolk House
Cnr 5th Street & Norwich Close
Sandton, 2196
PO Box 651826, Benmore, 2010
Tel (011) 884-8454 □ Fax (011) 884-1144
E-Mail: enquiries-jhb@pfa.org.za

Cape Town
2nd Floor, Oakdale House, The Oval
Oakdale Road, Newlands, 7700
P O Box 23005, Claremont, 7735
Tel (021) 674-0209 □ Fax (021) 674-0185
E-mail: enquiries@pfa.org.za
Website: www.pfa.org.za

Please quote our ref: PFA/FS/4596/05/CN

**RE: DETERMINATION IN TERMS OF SECTION 30M OF THE PENSION FUNDS ACT
24 OF 1956 (“the Act”): AA VISAGIE v JACK COETZEE & SON CC & FREE
STATE INDUSTRIES PROVIDENT FUND**

INTRODUCTION

- [1] This complaint concerns the calculation of the amount of the withdrawal benefit paid out by a fund to its member.
- [2] The complaint was received by this office on 2 August 2005 and a letter acknowledging receipt thereof sent to your representative on 19 August 2005. On the same date a letter was dispatched to the respondents requesting them to submit a response by no later than 9 September 2005. The response, dated 6 July 2006, was received by this office on 12 July 2006. The respondents appear to have sent a copy of the same to you on the same date. No reply has been received from you.
- [3] After considering all the written submissions I do not consider it necessary to hold a hearing in this matter. My determination and the reasons therefor are set out below.

THE COMPLAINT

- [4] You are alleging that the withdrawal benefit that the Free State Industries Provident Fund (“the fund”) has paid out to you has been incorrectly calculated in that it does not take into account the contributions made by you during the years 2001 to 2003.

THE RESPONSE

V Ngalwana (Adjudicator), N Jeram (Deputy Adjudicator), C Nkuhlu (Snr Assistant Adjudicator), L Shrosbree (Snr Assistant Adjudicator), Z Camroodien (Snr Assistant Adjudicator), F Mtayi (Snr Assistant Adjudicator), K MacKenzie (Snr Assistant Adjudicator), R Maharaj (Snr Assistant Adjudicator), N van Coller (Assistant Adjudicator), L Mbalo (Assistant Adjudicator), J Mabuza (Assistant Adjudicator), V Abrahams (Assistant Adjudicator), S Gcelu (Assistant Adjudicator), T Thabethe (Assistant Adjudicator), M Ramabulana (Assistant Adjudicator)

Office Manager: L Manuel

Yours faithfully,

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VUYANI NGALWANA
PENSION FUNDS ADJUDICATOR